



Announcement: Lyca Mobile Romania will close on 31 December 2023

Dear partner,

It has been eight years since Lyca Mobile launched in Romania. During this time, it has been our privilege to help Romanians connect with friends and family, wherever they are, through our network.

Sadly, we have taken the difficult decision to close Lyca Mobile Romania.

Lyca Mobile services in Romania will shut down on 31 December 2023.

We will no longer be supplying Lyca Mobile products or services to channel partners or retailers. The Lyca Mobile portal will begin shutting down from 30 November 2023.

Because of this, Lyca Mobile customers will need to move to another mobile network operator before this date to continue using their mobile number.

We understand this closure is disappointing news. Attached you will find important information about customer transfers, refunds and returns.

We want to thank you for selling our products and promoting Lyca Mobile in your area throughout the years.

Sincerely,

The Lyca Family

Need some help? Talk to your Lyca Mobile sales representative for more details.